EPSON
Knowledge Base

What should I do if I get an error message of "OCR.exe has generated errors and will be closed by windows"?

Instructions

The problem may be caused by the some specific factors.
1. There are several running or opened applications.->
To Avoid the possible compatible problems may occur, please close other running applications if you scan amounts of document.

2. The free space in your hard disk is not enough.->
Please make sure that there is enough free space or virtual memory in your hard disk.

3. Smart Panel is not installed properly->
Please try to reinstall the Smart Panel plus a patch of esp2.02p01.exe. You can find the patch at http://www.newsoftinc.com/