EPSON
Knowledge Base

Why do I get on windows an error"AWMHOOK.DLL"?

<u>Instructions</u>

1. Uninstall Smart Panel -> Select Uninstall under Smart Panel folder to complete remove the software.

2. Close all the running applications. This includes virus protection, screen savers, and other softwares that may be running in the background. This is to avoid the possible conflicts with other softwares. Please refer to each application for closing down.

3. Disconnect the scanner from the pc and then re-install Smart Panel. Please refer to the Smart Panel installation instructions and follow the screen step by step carefully.