

EPSON

Knowledge Base

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Why automatic scale up feature does not occur in Twain 5.60A for the perfection 1260/1260 photo/1660 photo/2400 photo scanners?

Instructions

The fact that the Target size does not become 4 X 6 inches is normal according to specification for TWAIN 5.60A. The automatic scale up feature adds extra time to the scan process. This extra scanning time was perceived as a slow scanner by customers, therefore the feature was removed. This feature has also been removed from updated versions of TWAIN higher than version 5.60A. As an example, versions 5.71A, 5.73A, and 5.75A no longer have the automatic scale up feature.

Note: TWAIN versions 5.71A, 5.73A, and 5.75A are updated TWAIN versions currently posted on the Epson.com Web site and support the following scanners: Perfection 610/640/1200/1200U/1240/1640SU/1250/1650/1260/1660/2400 Series.

This feature has also been removed from the new TWAIN Driver for the Perfection 3200 Series called EPSON Scan v. 1.0

The workaround for this issue is very simple, use the Scale slider to increase the Scale percentage so that your Target size becomes approximately 4 X 6 inches, this should be around 450%. You can also manually type in the Target size boxes to be 4 X 6 inches.
Note: These methods may not produce an exact 4 X 6 inch image due to aspect ratios.

Another workaround is to use Full Auto Mode. In Full Auto Mode, the images are scaled up to approximately 4 X 6 inches at 300 dpi.

Note: Full Auto mode cannot be used for monochrome (Black and White) film or slides.