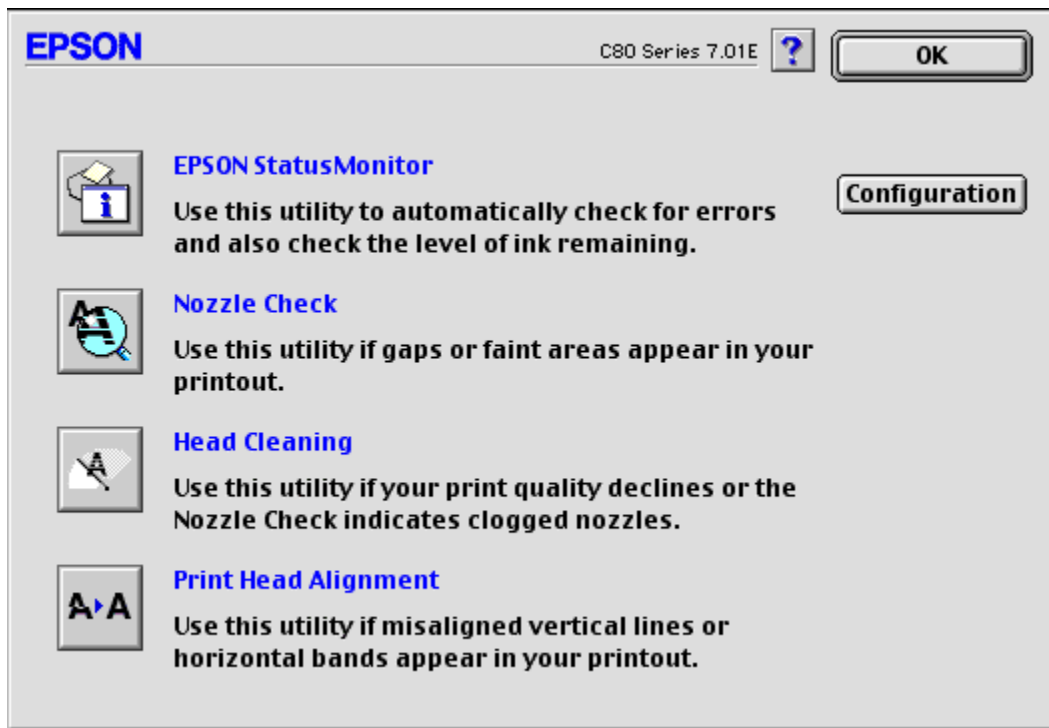# EPSON

Knowledge Base

How do I use the head cleaning utility using MAC OS Classic?

The head cleaning utility is located in the Printer driver utilities window, to access the utilities provided in the EPSON driver you need to click on the desktop and then click File and then select Print desktop. Now click on the Tools icon (spanner and screwdriver) and select the Head cleaning utility. Then simply follow the onscreen instructions.

To proceed please click the link for instructions on how to access the Printer utility options window:

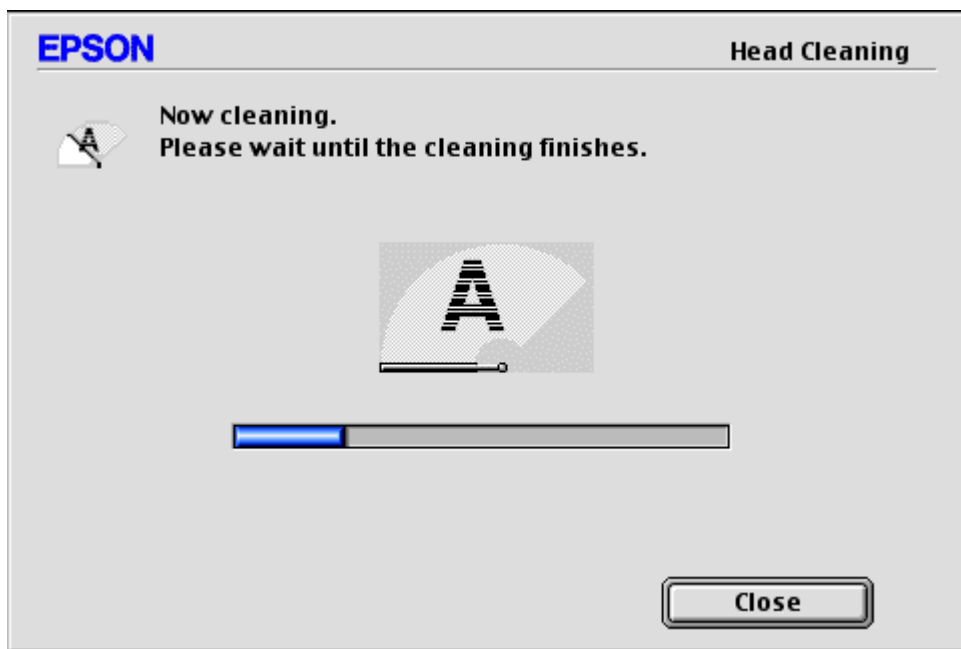## How do I use the printer software Utilities on MAC OS Classic?
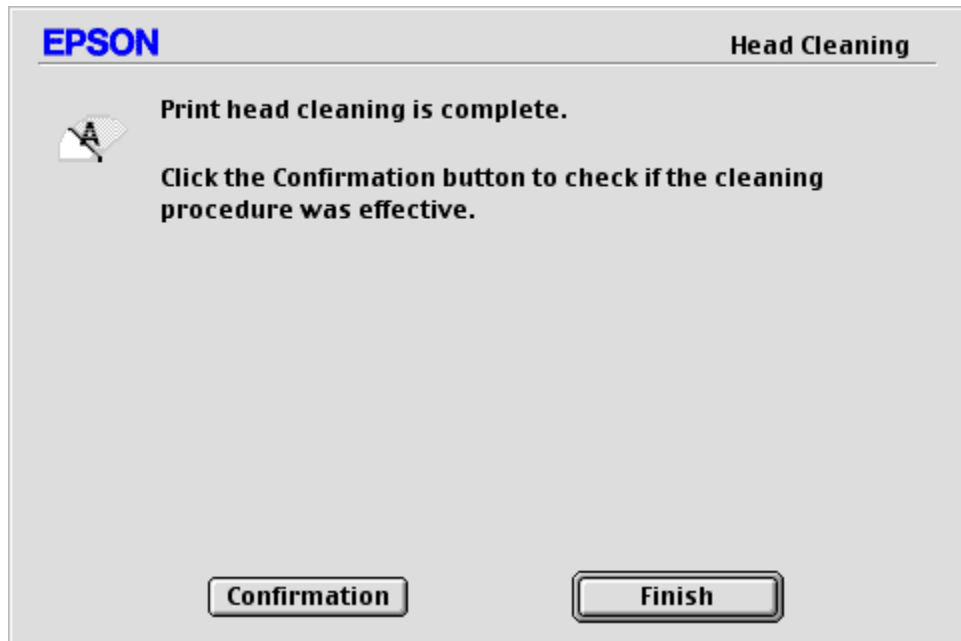
Click the Head cleaning icon.
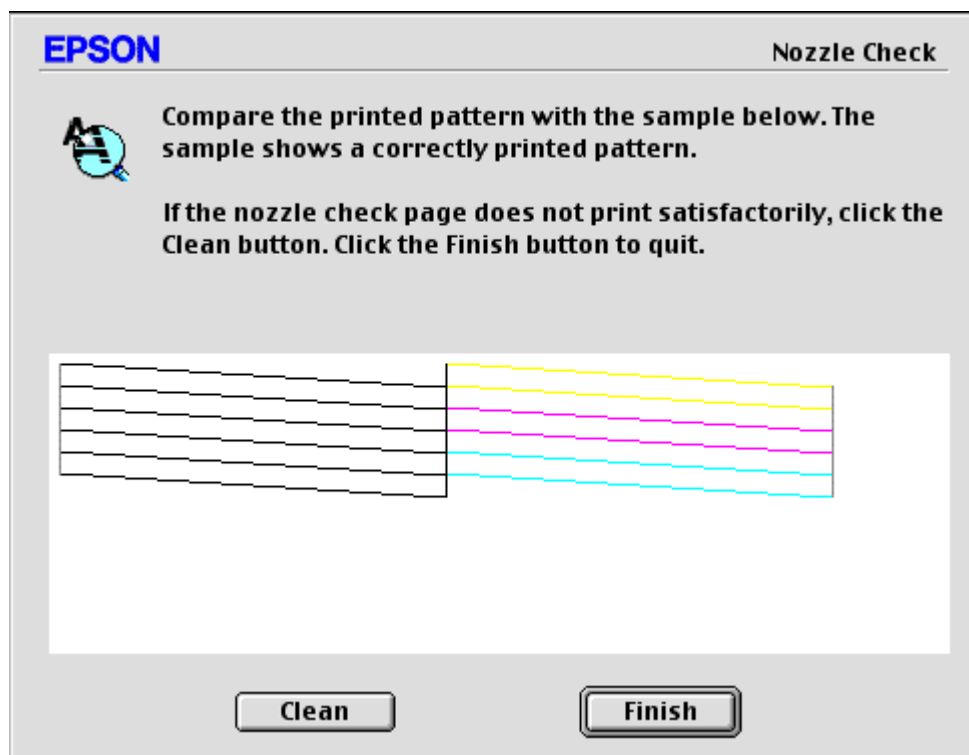

Click **Next**.

This will now clean the print head.

Click the Conformation button to print a nozzle check.

Read the onscreen instructions and compare the print with the example on the screen.

Repeat the process until the nozzle check is correct. If after many cleans the result is still not satisfactory it is recommended that you replace the ink cartridges.
Please note: If your cartridges have been installed for over 6 months it is also recommended that you replace them if print quality problems occur.

If the nozzle check is correct but your print still appears Blurred or Vertically misaligned you may need to realign your Print heads. For instructions on how to do this please click the link:

How do I realign the printer heads to resolve broken text?