

EPSON

Knowledge Base

Article: KB020043

Why do JPEG images not open when using Photo Quicker 3.2?

The solution is to setup the minimum loadable image size from the **Option** tab in Photo Quicker from 321 pixels to **80**.

(The minimum Photo Quicker can download).

When you have changed the size, you need to **close** and **re-open** Photo Quicker to save the modification.

Instructions

Verify the Picture size that you want to import into Photo Quicker. (**Right-click** on your picture, then select **Properties**).

It must be between 80 pixels to 600 pixels, and the file must be JPEG TIFF, BMP, and PICT pictures. If it's out of this range you cant import them into Photo Quicker vers.3.2.

By default Photo Quicker vers.3.2 is setup to 321 pixels therefore images smaller than 321-pixels can't be opened by Photo Quicker with its default settings.

Products that could be concerned:

Stylus C42

Stylus Photo 790

Stylus Photo 850

Stylus Photo 895

Stylus Photo 925

Stylus Photo 2100

Stylus C62

Stylus Photo 810

Stylus Photo 875DC

Stylus Photo 895EX

Stylus Photo 950

Stylus CX3200

Stylus C82

Stylus Photo 830

Stylus Photo 890

Stylus Photo 915

Stylus Photo 1290