

EPSON

Knowledge Base

Article: KB020042

Why doesn't the Copy function on the EPSON smart panel work on my Perfection 1250, 1650 and 2450 scanners when using a non-EPSON printer?

To resolve this issue you will need to download and install an update. This patch is available from <http://www.newsoftinc.com>.

If the Copy function doesn't work within the specified conditions you will need to download a patch to update the EPSON Smart Panel.

You can download this patch from the following link: <http://www.newsoftinc.com/>

Save the file to the desired location. When Downloading is finished double click the file and follow the onscreen instructions.