

EPSON Regional Customer Service

Switzerland & Liechtenstein

www.epson.ch

EPSON Service Center Schweiz
c/o ESAG
Moosacherstrasse 6
CH – 8820 Wädenswil



Telephone: 0041 (0) 44 782 28 28
Onsite Line: 0041 (0) 44 782 28 29
Spare parts: 0041 (0) 44 782 25 02
Repair status: 0041 (0) 44 782 25 01

Onsite FAX: 0041 (0) 44 782 28 00
Spare part FAX: 0041 (0) 44 782 29 49

Email: info@esag-services.ch
onsite@esag-services.ch (Onsite service)
spares@esag-services.ch (spare part orders)

Internet: www.esag-services.ch



Responsibilities

- Ø Printer (incl. RSD products)
- Ø Scanner
- Ø LFP (Large Format Printer)
- Ø Video Projectors and PhotoPC

Activities

- Ø Bring in repairs
- Ø Onsite field service
- Ø In-house SWAP service
- Ø Onsite SWAP service
- Ø Technical courier
- Ø After warranty repairs
- Ø Spare part sales

Helpdesk

Opening hours: Monday-Friday
Telephone: 0848 44 88 20 (4-8 Rp/Min.)

Spare parts

Spare parts for EPSON products can be purchased at the Service Center