

# EPSON Regional Customer Service

## Belgium & Luxembourg

[www.epson.be](http://www.epson.be)

**EPSON Service Center Belgium**  
c/o ARC  
**H. Dom. Saviolaan 8**  
**B - 1700 Dilbeek**

Telephone: 0032 (0) 24665000  
Onsite Line: 0032 (0) 70222083

FAX: 0032 (0) 24668833

Email: [info@arcict.com](mailto:info@arcict.com)  
[dispatch@arcict.com](mailto:dispatch@arcict.com) (Onsite)  
[transport@arcict.com](mailto:transport@arcict.com) (Transport)  
[helpdesk@arcict.com](mailto:helpdesk@arcict.com) (Repair status)  
[parts@arcict.com](mailto:parts@arcict.com) (Spare part orders)



Responsibilities	Activities
<ul style="list-style-type: none"><li>➤ Printer (except RSD products)</li><li>➤ Scanner</li><li>➤ LFP (Large Format Printer)</li><li>➤ Video Projectors and PhotoPC</li></ul>	<ul style="list-style-type: none"><li>➤ Bring in repairs</li><li>➤ Onsite field service</li><li>➤ In-house SWAP service</li><li>➤ Onsite SWAP service</li><li>➤ Technical courier</li><li>➤ After warranty repairs</li><li>➤ Spare part sales</li></ul>

### Helpdesk Belgium

Opening hours: Monday-Friday  
Telephone: 070 350120 (national costs)

### Helpdesk Luxembourg

Opening hours: Monday-Friday  
Telephone: 0900 43010 (0,24 € / Min.)

### Spare parts

Spare parts for EPSON products can be purchased at the Service Center