

EPSON

Knowledge Base

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How to successfully remove and install the Smart Panel v2.0? (for Epson Perfection 1250/1650/2450 series)

Instructions

Note: You have to login as administrative privilege in order to install and run on Windows 2000 & XP.

1. Unplug the USB cable from the scanner in advance and close all running programs. This includes virus protection, screen savers, and other software that may be running in the background. This is to avoid the possible conflicts with other software.

2. Click [Here](#) to download a patch (DelReg20.exe) to a temp folder.

3. Remove the following programs from add/remove programs in Control Panel.

a. Epson Twain 5

Note: Please do not reboot until the step5 is finished

b. Scan to Web

c. Epson PhotoPrint

d. Epson Copy utility

e. Epson Scanner reference Guide

f. Arcsoft PhotoImpression [*Some of the original software may not present this item*]

g. Epson Smart Panel

Note: If you can not remove one of them successfully, simply skip it and then go next.

4. Please delete the following folders:

a. EPFB5 folder, under C:\windows\twain_32\

b. Epson folder, under C:\Program Files\ *[or C:]*

Note: If you have Epson printer, and the printer does not work properly after the installation please reinstall the printer driver.

5. Double click DelReg2.0.exe file and it will remove Smart Panel settings from System Register automatically.

6. Reboot the system.

7. Insert the installation CD to reinstall the Smart Panel.

8. Add a patch to support Outlook Express 6 & MS Office XP. Click [Here](#) to download a patch (esp2.02p01) and install it.

9. After installing the patch, your Smart Panel should be upgraded to v2.02p01. Please Plug the USB cable.

10. Start using Smart Panel.