

EPSON

Knowledge Base

Article: KB020114

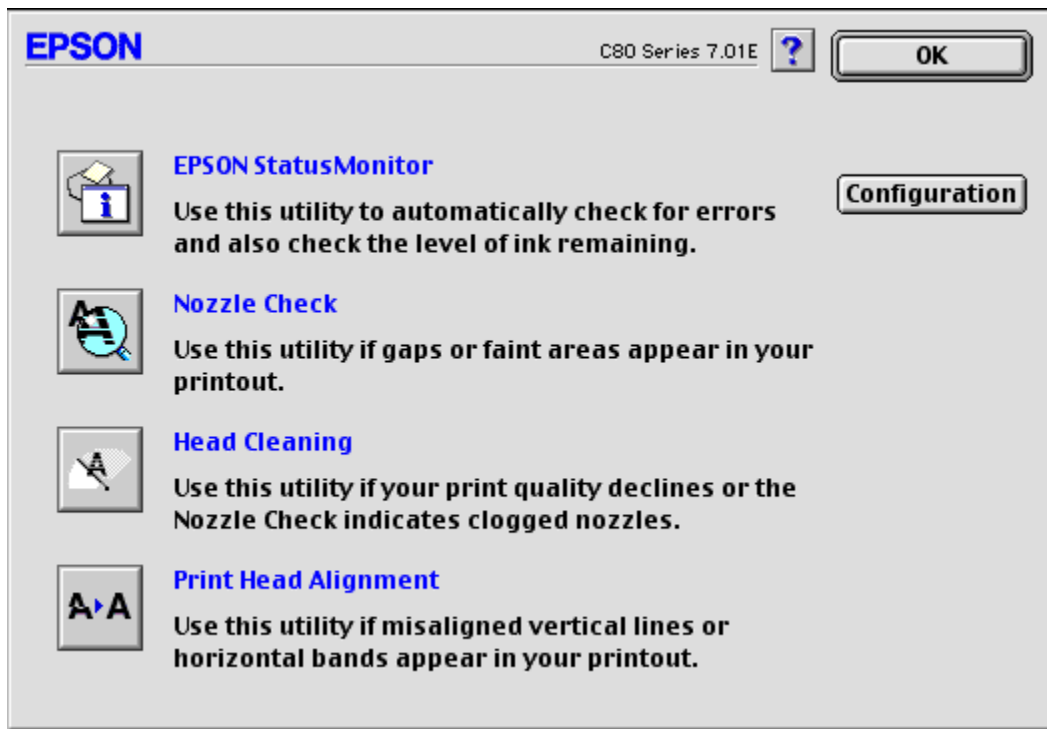
How do I realign the printer heads to resolve broken text using MAC OS Classic?

The print head alignment utility is located in the Printer driver utilities window, to access the utilities provided in the EPSON driver you need to click on the desktop and then click File, select Print desktop. Now click on the Tools icon (spanner and screwdriver) and select the print head alignment utility. Then simply follow the onscreen instructions.

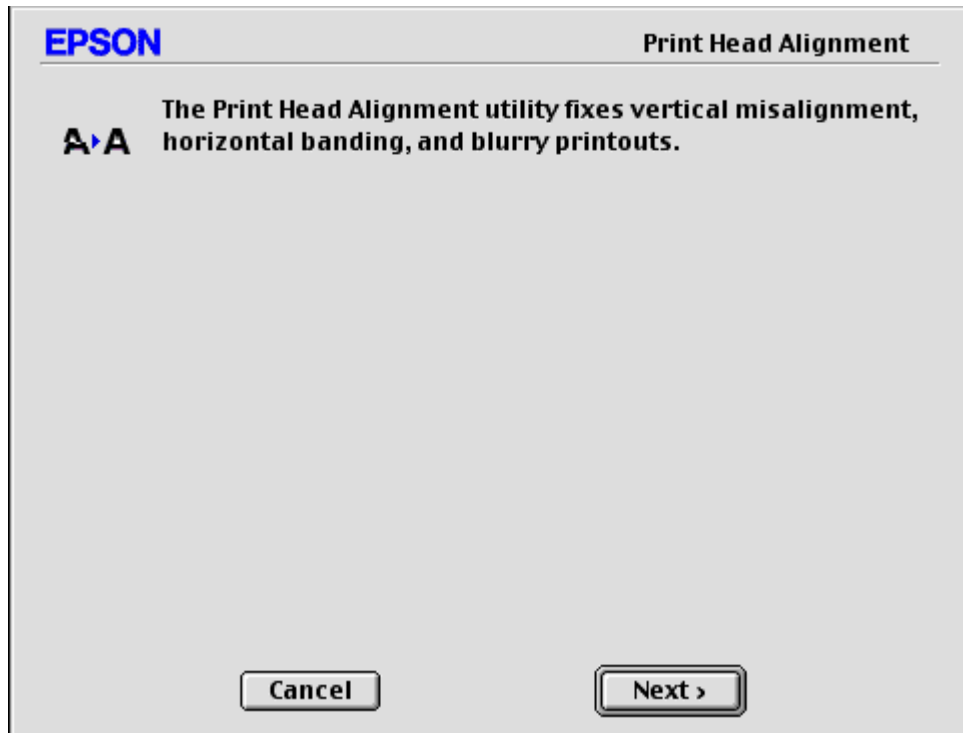
To proceed please click the link for instructions on how to access the Printer utility options window:

How do I use the printer software Utilities on MAC OS Classic?

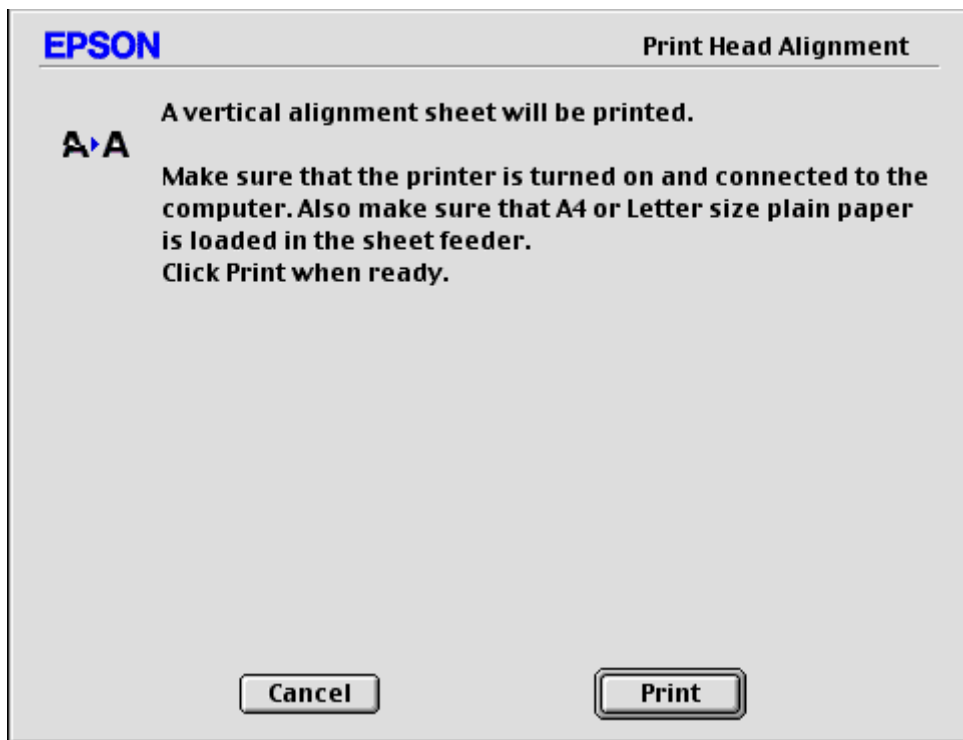
Click on the **Print Head Alignment** icon to launch the utility.



Click **Next**.



Click **Print**.



Read the instructions carefully and click **next**.



Look at the alignment sheet.

Find the alignment pattern in each set, #1 - #4, that is vertically aligned. Select the number of each aligned pattern from the corresponding lists below.

Click Next to make the new vertical alignment settings take effect.

If there is not a properly aligned pattern, select the pattern in each set that is closest to being aligned. Click Realignment.

The selected patterns will shift to the center (number 8) position and a new alignment sheet will be printed.

#1 #3
#2 #4

Realignment

Cancel

Next >

When the print out has vertically matched lines at point 8 in each graph the print heads are aligned correctly.