

EPSON

Knowledge Base

Article: KB020044

Can I use still use my EPSON Stylus printer if my colour cartridge is empty?

No you cannot. EPSON Stylus printers require **both** Black and colour cartridges to be installed. If either of the cartridges is empty or not installed there will be a Red error light on the printer to indicate this. When there is a red light on the printer it will not function.

Please note: When trying to print to an EPSON printer with an empty or uninstalled cartridge it will cause a **Communication error** on your computer. To resolve this error simply install or replace the required cartridge.