

EPSON

Knowledge Base

Article: KB020018

How do I diagnose problems with the LCD panel on the EPSON Stylus Scan 2500?

The LCD panel will display when there is an issue with the Stylus Scan. Here are the messages and solutions:

An unknown printer error has occurred - Turn off the EPSON Stylus Scan and contact your dealer.

The used ink tank is full - Turn off the EPSON Stylus Scan and contact your dealer.

Scanner Error - The transportation lock may be locked, or the fluorescent lamp may need to be replaced. Make sure the transportation lock is in the unlocked position, and then turn the EPSON Stylus Scan off and back on. If the EPSON Stylus Scan still doesn't operate correctly, contact your dealer.

ADF Jam - No paper is loaded, or paper is jammed in the Automatic Document Feeder. Load paper in the automatic document feeder, or turn off the EPSON Stylus Scan and remove the jammed paper.

ADF Cover Open - Either the automatic document feeder is not flat against the document table, or the cover at the back of the automatic document feeder is open. Close the cover, or gently push down on the Automatic Document Feeder until it rests on the document table.

Paper Jam - Paper is jammed in the EPSON Stylus Scan. Press the load/eject button. If the error doesn't clear, remove the jammed paper from the printing area. Check that paper is loaded in the sheet feeder, and then press the load/eject button to resume printing or copying.

Printer Paper Out - There's no paper loaded in the sheet feeder. Load paper into the sheet feeder, and then press the load/eject button to resume printing or copying.

Black Ink Low - The black ink cartridge is nearly empty.

Colour Ink Low - The colour ink cartridge is nearly empty.

Black Ink Out - The black ink cartridge is empty. Replace it.

Colour Ink Out - The colour ink cartridge is empty. Replace it.

Maintenance Cover Open - The EPSON Stylus Scan won't operate if the maintenance cover is open. Close it. See page 138 of your user's manual for help locating the maintenance cover.